Our Outcomes Framework

The Government's Strategic Direction	**Delivering better, smarter public services for less**		
SSC's Purpose Statement	**We provide leadership to the State Services so that government works better for New Zealanders**		
SSC's Outcomes	**Outcome 1: The public receive better services** **Outcome 2: The State Services are resilient and fit for purpose**		
Objectives/Impacts **What are we seeking to achieve?**	**Objective 1:** **A public management system that delivers results at a lower cost** Why: The State Services operate in a fiscally constrained environment. System design, governance and operation must evolve and improve over time to meet changing needs and must be focused on delivering the results that really matter to New Zealanders.	**Objective 2:** **State Services that are well led** Why: High quality leadership is a driver of improved performance and innovation within and between agencies, particularly in challenging times.	**Objective 3:** **State Services that are trusted by the public** Why: Maintaining high levels of trust enables State servants to work effectively with the public. Institutional integrity supports improved economic performance.
How will we demonstrate success in achieving this? **Our Outcome Measures**	Assessment of a further improvement in the community experience of the service quality of public services – *a one point improvement from 68 to 69 was achieved between 2007 and 2009.* Core Crown expenses reduce as a proportion of GDP over the next 3 to 5 years – *Core Crown expenses were 33.8% as a proportion of GDP at June 2010 but have risen recently against GDP owing to the financial crisis.*	Performance Improvement Framework assessments over the next 3 to 5 years assess an increasing proportion of the agencies reviewed as 'well placed' or 'strong' on Vision, Strategy and Purpose – *only one of eight (12.5%) agencies reviewed in 2010/11 achieved this standard.*	Transparency International Corruption Perceptions Index – New Zealand is in the top three ranked countries – *a target achieved in 2008, 2009 and 2010.*
	Assessments of significant advice		
What will we do to achieve it? **Our Outputs**	Across the State Services: A Advise Ministers and agencies on sector and system performance improvement, system design, agency collaboration and governance arrangements B Assess the effectiveness of agency, sector and system performance C Advise Ministers and agencies on pay and employment conditions and employment relations and manage senior Public Service remuneration	Across the Public Service: D Appoint chief executives E Manage chief executive performance F Develop capability	Across the State Services: G Set standards of integrity and conduct and investigate issues regarding the integrity and conduct of State servants
What will we deliver it with? **Our Inputs**	**Vote State Services:** Output Class 1: Public Management System, Output Class 2: Chief Executive and Agency Performance Management		
	Organisational Capability: People, Processes, Infrastructure, Risk Management		