



2 October 2018

[Redacted]
[Redacted]
[Redacted]

Dear [Redacted]

Official Information Request

Our Ref: SSC2018/0157

Thank you for your official information request received on 18 September 2018 for:

- *The total amount spent by the Department on hold music. Please ensure to disclose any subscription fees, licensing fees, and any one-off/recurring payments made to the Department's service provider(s).*
- *The name of the service provider(s) engaged by the Department to provide hold music.*
- *The full playlist of songs which are used as hold music.*

Information being released

The State Services Commission (SSC) has not incurred any cost on hold music as Avaya Phone System and Dimension Data provide this service to SSC free of charge.

The hold music is Mozart's *Sonata in B Flat Major - I Allegro*.

If you wish to discuss this response with us, please feel free to contact Ministerial.Services@ssc.govt.nz.

Please note that we intend to publish this letter (with your personal details removed) on the State Services Commission's website.

Yours sincerely

A handwritten signature in black ink, appearing to read 'Rachel Bruce'.

Rachel Bruce
Deputy Commissioner
State Services Commission