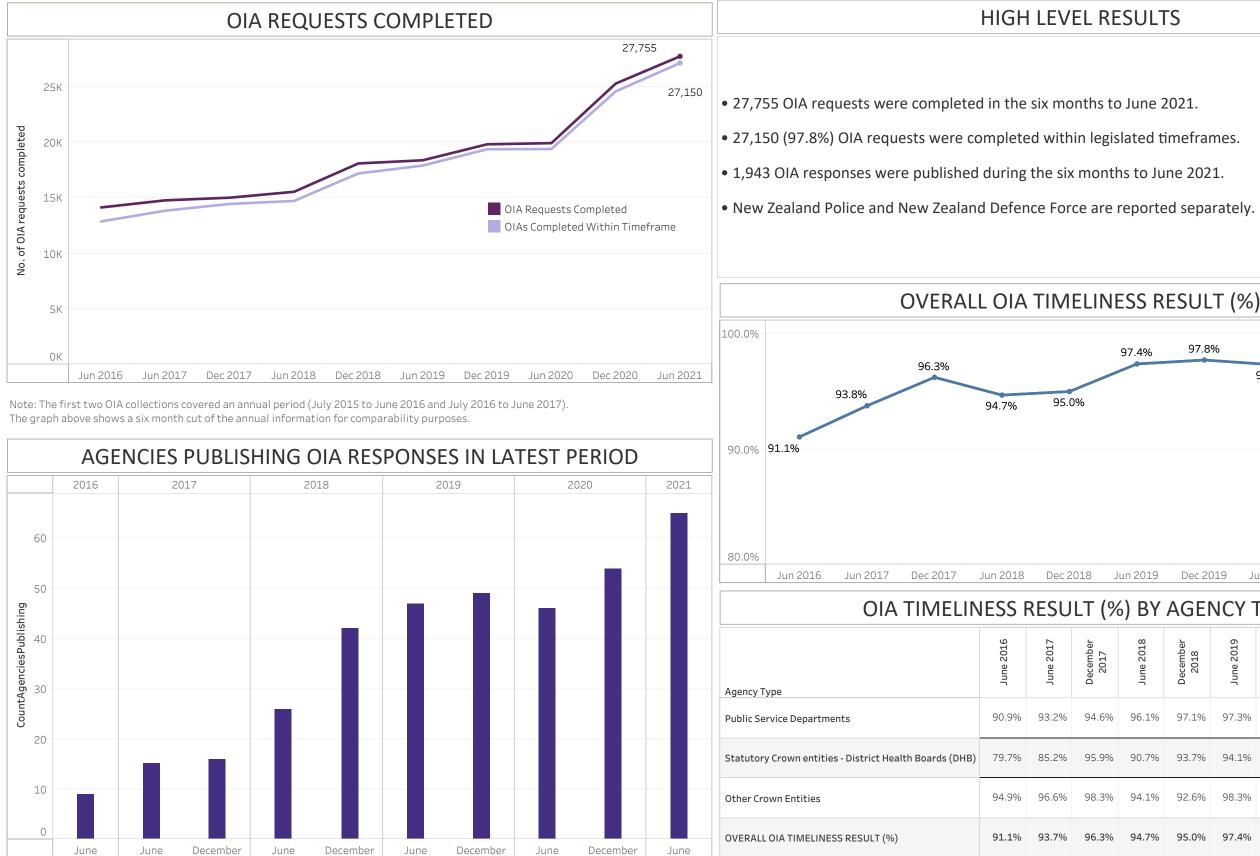
OIA STATISTICS SUMMARY

January - June 2021



Note: The first two OIA collections covered an annual period (July 2015 to June 2016 and July 2016 to June 2017).

Note: The first two OIA collections covered an annual period (July 2015 to June 2016 and July 2016 to June 2017). The graph and table above show a six month cut of the annual information for comparability purposes.

ó	97.8%					
	97.3%			97.2%		
19	Dec 2019 Jun 2020 Dec 2020 Jun					n 2021
Y AGENCY TYPE						
	December 2018	June 2019	December 2019	June 2020	December 2020	June 2021
.%	97.1%	97.3%	97.7%	96.2%	96.0%	96.9%
'%	93.7%	94.1%	96.3%	92.5%	88.5%	90.4%
.%	92.6%	98.3%	98.2%	99.2%	99.5%	99.4%
'%	95.0%	97.4%	97.8%	97.3%	97.2%	97.8%